

Yachting Land Adventures – Cancellation & Refund Policy

SeaDream's Yachting Land Adventures are carefully curated, small-group experiences that require advance arrangements with trusted local partners. To ensure fair access and smooth coordination, the following terms apply to all individual voyage bookings.

1. Cancellation - Deadlines and Fees

- More than 48 hours before the adventure's scheduled departure time:
The adventure price will be refunded in full (see Administrative Service Fee below).
- Within 48 hours of the scheduled departure time:
A 100% cancellation fee applies (no refund).
- No-shows or late arrivals at the meeting point (including the gangway) are treated as cancellations within 48 hours and are non-refundable.
- Reservations made within 24 hours of the scheduled departure time are considered final and carry a 100% cancellation fee at booking.

All refunds are processed as onboard credits and applied to your shipboard account. Any remaining balance at the end of the voyage will be refunded to your credit card automatically.

2. Meeting Times and Attendance

Meeting times for Yachting Land Adventures are typically 15–30 minutes before the listed departure time to allow for tender transfer to shore. Please refer to your Daily Program the evening before the adventure for the exact meeting time and location.

3. Private, Flight, or Overnight Adventures

Adventures involving private arrangements, flights, rail travel, or overnight stays may be subject to different cancellation deadlines or fees as advised in the description and confirmed at the time of booking. These experiences often require non-refundable deposits with local suppliers.

4. Administrative Service Fee

Each reservation includes a non-refundable administrative service fee of US \$10 per guest, per adventure. This modest fee helps cover the cost of coordinating with local partners, processing reservations, and handling cancellations. It applies to all cancellations, regardless of when they occur. If SeaDream cancels the adventure for operational, weather, or safety reasons, the service fee will also be refunded in full.

5. Charters and Group Arrangements

Guests sailing on full-yacht charters or private group voyages are subject to separate Yachting Land Adventure terms, defined in the respective charter agreement or group contract.

6. Important Notes

- SeaDream reserves the right to adjust or cancel any Yachting Land Adventure for operational, weather, or safety reasons.
If this occurs, guests will receive a full refund of all related charges, including the administrative fee.
- Guests are encouraged to book early, as many adventures have limited capacity and are confirmed on a first-come, first-served basis.

- To modify or cancel your reservation, please visit the Concierge team onboard or use the SeaDream app before the applicable deadline
- The terms of the Yacht Ticket Contract (Terms and Conditions) apply to all Yachting Land Adventures.

Summary

Timing	Refund Policy
More than 48 hours before departure	Full refund – \$10 service fee retained
Within 48 hours of departure	100% cancellation fee
No-show / Late arrival	100% cancellation fee
SeaDream-cancelled adventure	Full refund including service fee

Effective Date

This policy is effective for bookings made after November 5, 2025. Yachting Land Adventures booked before this date following the prior policy (24-hour cancellation window, with some exceptions, and no service fee).